



Help! My Pet is Lost!

STEP 1: Is your pet's microchip registered?

NO

REGISTER NOW

YES

MEMBER LOGIN

Not sure if you are registered?

If your chip is already registered, a note will appear when you enter it [HERE](#).
Any brand or type of microchip can be registered.

STEP 2: For registered members: Log in to your web Account Dashboard.

a.) Activate the **SearchALERT™**  for your lost pet.

b.) Make sure your Owner Info and **SafePlaces™** are up to date!

- Your pet's chip number will be immediately flagged in our database.
- Your pet's chip number is flagged in the national network.
- Send your pet's **Alert** picture out to your social media network.
- Print a Lost Pet poster.
- See '**LOST PET GUIDE**' under RESOURCES in your Web Account.

Note: If you suspect your pet is stolen, file a police report based on the Registered Microchip Number. Law enforcement will contact us for verification. **800.434.2843**